GroupWise 18 Readme

March 2018

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1 What's New

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1.1 GroupWise 18

- **Messenger Administration Integrated into GroupWise Admin Console:** Messenger Administration has been moved from ConsoleOne to the GroupWise Admin Console. This means Messenger is no longer dependent on ConsoleOne or eDirectory and can use any type of LDAP directory.
- **User Information in the Admin Console:** You can now see a user's shared address books, shared folders, shared calendars, proxies, rules, and statistics about the user in the Admin Console. When viewing details on a user, click the **User Mailbox** button to view their information.
- **New Welcome Page:** The GroupWise Client Welcome page has been updated to show off all of the new things that we are doing in the GroupWise client. When you upgrade your client, the Welcome page pops up to show you all the new features you are getting.
- **Conversation Threading:** Conversations in the Item List are collected into a single item. New replies to the conversation appear with a green border. You can reply to the conversation messages inline and add and remove users from the message. For more information, check out the new Welcome page and click on Conversation Threading.
- **Display Settings:** Display settings are now easier than ever to manage. You can open it from the Nav bar and changes take affect immediately. For more information, check out the new Welcome page and click on Display Settings.
- **System Address Book in the Client:** The System Address Book is now embedded in the GroupWise 18 Windows client. For more information, check out the new Welcome page and click on System Address Book in the Client.
- **Filr Integration Enhancements:** The Micro Focus Filr integration lets you store attachments in Filr and use GroupWise to send links to those attachments. New to GroupWise 18 is the ability to send links to public attachments. For more information, check out the new Welcome page and click on Filr Integration.

* **GroupWise TeamWorks:** GroupWise TeamWorks helps you easily collaborate via your web browser, mobile device, or the GroupWise client. With TeamWorks, you can discuss ideas, post files, share links, and invite others to join the conversation in virtual discussion rooms.

  GroupWise is the desktop client for TeamWorks. For more information, check out the new Welcome page and click on TeamWorks Integration.
* **GroupWise Licensing:** GroupWise requires a license to run past an evaluation period of 90 days. A License is issues when you purchase GroupWise maintenance. If your license expires, it also affects GroupWise Mobility and GroupWise Messenger.
* **Secure Gateway (GWAVA 7):** GroupWise allows integration with Secure Gateway (GWAVA 7).
* **Admin Service default response is now JSON:** The default response format for the Admin Service has been set to JSON. Responses from the Admin Service can still be formatted in XML by setting a header in the request specifying the "Accept" type as "application/xml".
* **WebAccess defaults to secure mode:** GroupWise WebAccess 18 by default runs in secure mode. On Linux, Apache web server directives are added to the installer to redirect users from port 80 to 443. However, if there is no certificate configured in the Apache web server, it results in a broken redirection. Please configure your web server an SSL certificate before upgrading WebAccess.

  On Windows, since Tomcat run on port 80/443, it is configured to have a self-signed certificate by the installer. There is no issue with the redirection. If you want to use a CA issued certificate, follow the Tomcat documentation.

1.2 GroupWise 18.0.1

* **Conversation Threading Enhancements:** The following enhancements were made to Conversation Threading:
  * When replying inline to a conversation, you can select to copy the parent message or the original message as part of the reply.
  * Inactive items won't be marked as read.
* **TeamWorks Integration Enhancements:** The following enhancements were made to the TeamWorks Integration:
  * You can now search for TeamWorks rooms.
  * You can create a new TeamWorks room.
  * You can Favorite/Unfavorite a TeamWorks room.

  For more information, see Using TeamWorks in the GroupWise Client in the *GroupWise 18 Interoperability Guide*.
* **Shared Folder Reply Button:** The reply buttons text has been changed to reflect what happens when you reply in a shared folder. **Reply** has been changed to **Post Reply** which posts a message to the shared item. **Reply All** has been changed to **Reply Privately** which replies to the users outside the shared folder.
* **Caching Mode Change:** Caching mode has been changed to better manage online storage items. The **Mailbox Storage** now only shows online items that you can delete instead of local only items.
* **Drag and Drop Enhancments:** Attachments can now be dragged and dropped in more ways and locations:
  * The Attachment drop down now lets you drag and drop items.
  * You can drag and drop attachments and items to an inline reply.
  * Encapsulated items and files can be dragged and dropped at the same time.

* **WebAccess DVA Change:** In GroupWise 18, WebAccess started using a local DVA instead of the traditional GW DVA. In18 SP1, you can using either the local DVA or the GW DVA. In the `webacc.cfg` file, setting the **DVA.userRemote** to `true` lets you use the remote GW DVA. You must restart Tomcat for this change to take affect.
* **Partial Word Matches in Find:** When using a Find search, partial word matches are now found.
* **WebAccess Apache SSL:** While configuring WebAccess during an install or upgrade, the configuration detects that Apache is not configured with SSL, it create a self-signed certificate and configures Apache with SSL. You should replace this self-signed certificate with a trusted CA certificate after the configuration is complete.

For a list of bugs fixed in GroupWise 18.0.1, see the GroupWise 18 Support Pack 1 Bug Fix List.

2 GroupWise System Requirements

System requirements are listed in GroupWise System Requirements in the *GroupWise 18 Installation Guide*.

3 Installation

Installation instructions for GroupWise 18 are found in the *GroupWise 18 Installation Guide*.

4 Known Issues in GroupWise 18

4.1 Caching mode client unable to connect to GroupWise after upgrading POA

After upgrading the POA to 18.x, GroupWise 14.x clients earlier than 14.2.3 cannot connect to the POA in caching mode. The clients can connect in online mode. Upgrading the clients to 14.2.3 or 18.x allows the users to connect using caching mode.

4.2 SNMP doesn’t work on SLES 12 SP2

SNMP does not currently work on SLES 12 SP2. Use a different OS if you need to use SNMP.

4.3 rcgwcalsvr fails to run after installing on SLES 12 or OES 2018

In some circumstances, rcgwcalsvr fails to run properly after installing on SLES 12 or OES 2018. When in this state, the command displays that it is unused and inactive. This is caused because SLES 12 uses systemd rather than the SysV init system and GroupWise uses SysV style init scripts. SLES 12 and OES 2018 should automaticaly generate systemd units for the GroupWise init scripts, but sometimes this fails to occur. You can manually generate the systemd units for the GroupWise services by running the following command:

```
systemctl daemon-reload
```

4.4 Calsvr service fails to start after install

In some cases, the calsvr service fails to start or restart after an install because there is an orphaned calsvr process already running. You can workaround this problem by killing the orphaned calsvr process and running the `rcgwcalsvr start` command.

5 Documentation

The following sources provide information about GroupWise 18:

- Installation: *GroupWise 18 Installation Guide*.
- Online product documentation: GroupWise 18 Documentation website.

6 Legal Notices

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